

# Focus on Users, Not Servers

If your library is still managing its own ILS hardware, you're likely spending too much time on IT and not enough time serving your community. Self-hosting means aging infrastructure, unpredictable downtime and the constant need to patch, upgrade, and reboot. But there's a better way.

## **Innovative Cloud Hosting gives you peace of mind.**

We handle the infrastructure, maintenance, upgrades, and security—so your staff can focus on what matters most: your users.

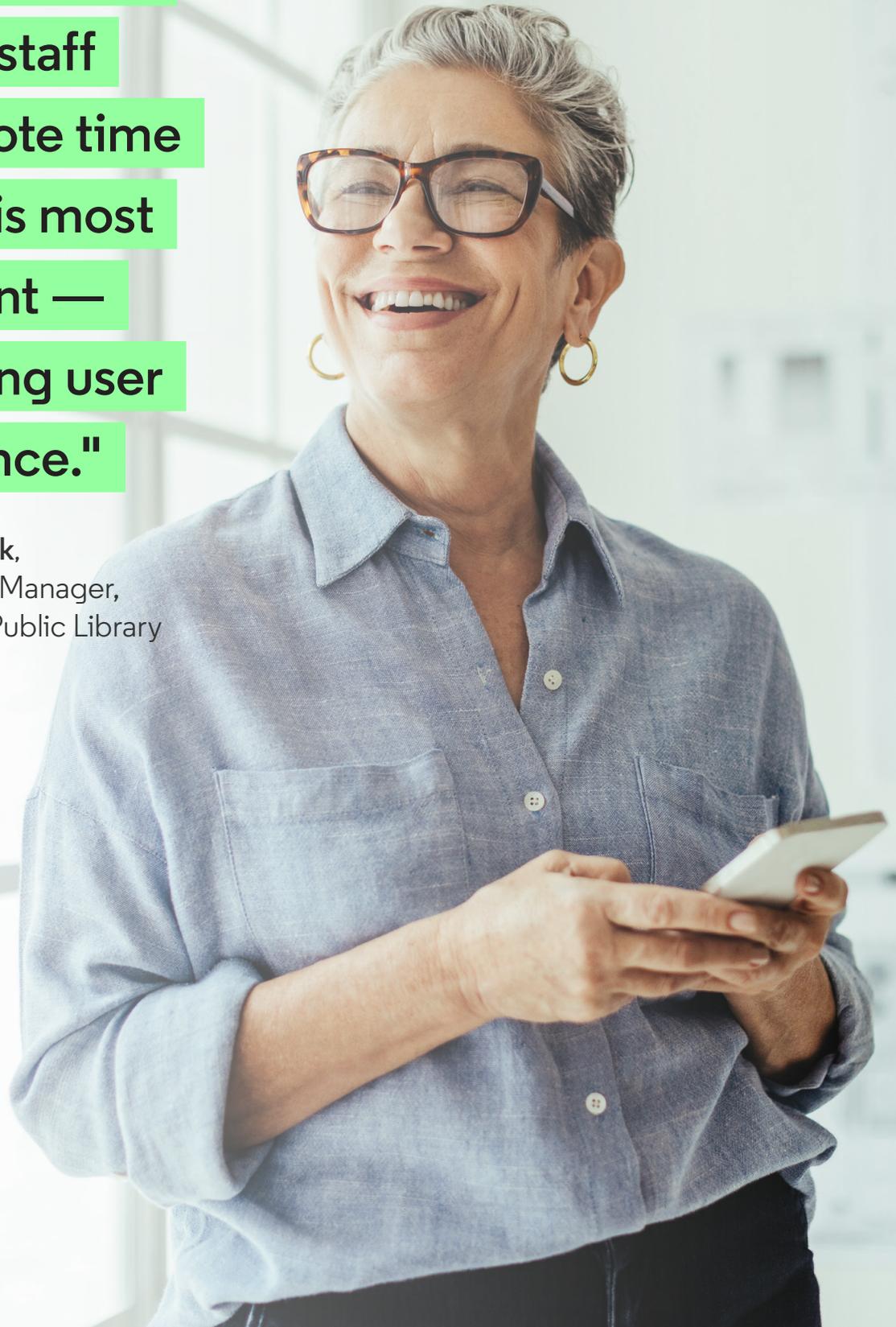
### Why Libraries Choose Innovative Hosting

- No Hardware to Manage—Eliminate on-site servers, repairs, and energy costs.

- Always Up-to-Date
- We handle all OS and software updates—no surprises.
- Enterprise-Grade Security—Certified to ISO 27001, 27017, 27701 and SOC 2.
- Proven Uptime—99.9% guaranteed availability with 24/7 monitoring.
- Disaster Recovery Built In—Multi-region redundancy and daily backups protect your data.

"We now have  
peace of mind,  
and our staff  
can devote time  
to what is most  
important —  
enhancing user  
experience."

Laura Shea-Clark,  
Library Services Manager,  
Mountain View Public Library





## What Makes Our Hosting Different

### Enterprise Infrastructure & Security Standards

**Global Coverage:**

9 data centers across 5 continents

**In-Region Hosting:**

Deployments comply with local data privacy laws

**Certified Compliance:**

ISO 27001 — Information Security

ISO 27017 — Security Controls for Cloud

ISO 27701 — Privacy Information

SOC 2 — Audit Reporting

### Resilience and Recovery

**Disaster Recovery (Standard & Enhanced)**

Backups retained for 30 days; restore to alternate region in case of failure

**Tier 1:** RPO 4 hrs, RTO 8 hrs

**Tier 2:** RPO/RTO 24 hrs

**Daily Snapshots** stored in geographically diverse locations

**Built-In Monitoring:**

Tools like SolarWinds, AppDynamics, AWS CloudWatch

### Built for Performance and Growth

**Scalable on Demand:**

Boot new server instances in minutes

**Unlimited Discovery Users** supported

**High Availability** power, fire suppression, environmental controls

### Your Data, Your Control

**You Own Your Data:**

We'll never transfer it without consent

**Access Control:**

You manage who sees what

**Threat Detection & vSOC2:**

24/7 surveillance and intrusion response

Put the stress of self-hosting behind you.

Let's talk about migrating your ILS to Innovative Cloud Hosting.

[www.iii.com/services/hosting](http://www.iii.com/services/hosting) | [sales@iii.com](mailto:sales@iii.com) | 510.655.6200

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