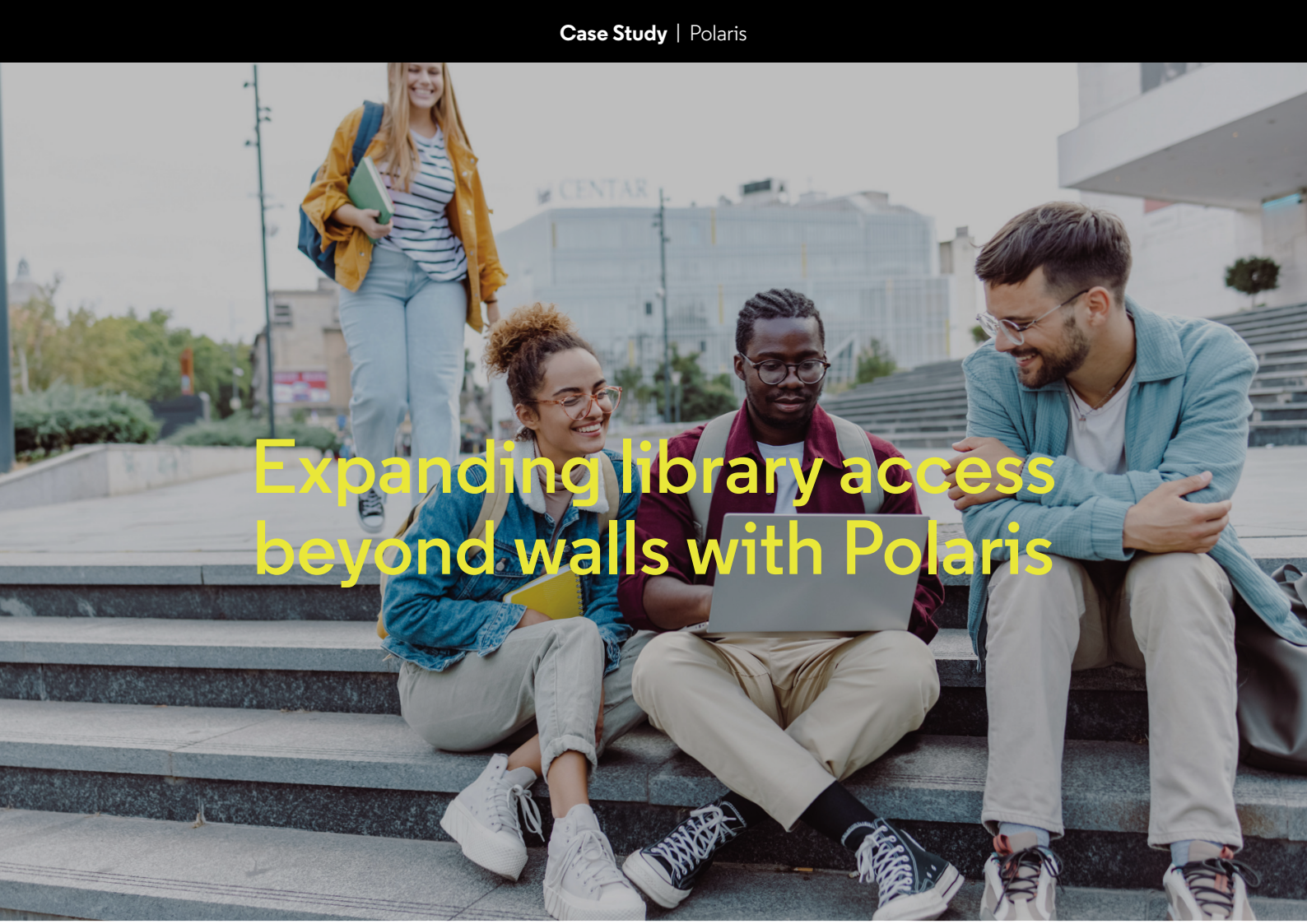




Expanding library access beyond walls with Polaris

Serving the community anywhere: Santa Clarita Public Library's digital transformation

Santa Clarita Public Library (SCPL) reimagined community access with its Library Express program, a fully equipped mobile library designed to bring services directly to residents. Powered by Polaris ILS, the Library delivers real-time, on-the-go access to materials, programs, and digital services wherever the community is.

Like many growing communities, SCPL needed to extend library services beyond physical branches to:

- Reach residents who may not visit traditional locations
- Deliver services in schools, parks, and community hubs
- Provide immediate access to library resources in the field
- Maintain consistent service quality outside the library environment

Creating a seamless, mobile experience requires a platform that could operate reliably anywhere. With Polaris, SCPL enabled its mobile branch to function as a true extension of the library system, not a standalone service.

**“It powers our outreach ‘in the wild,’
allowing us to serve patrons instantly.”**

Michael Marino

Marketing and Outreach Coordinator at Santa Clarita Public Library



Real-time service delivery

Polaris allows staff to register patrons and circulate materials instantly from the field.

“Polaris makes this program possible. It allows us to create library cards on the spot and check out materials in the field.”
Ariana Vera, Library Administrator at Santa Clarita Public Library.



Expanding access to underserved communities

The Library Express program reaches patrons where they live, learn, and gather.

“Polaris enables us to deliver services wherever the community is, reaching people who may not visit a physical branch.” Ariana Vera, Library Administrator



Seamless outreach in action

Staff can operate efficiently outside traditional environments, delivering services in real time.

With Polaris supporting Library Express, Santa Clarita Public Library has:

- Expanded reach by delivering services directly into the community
- Improved accessibility for underserved and transit-limited populations
- Enabled instant service with real-time card creation and circulation
- Elevated community engagement through mobile programming, including STEM and digital access

From books and Wi-Fi to robotics and hands-on programming, the mobile unit offers a full-service library experience beyond physical walls.

Polaris empowers libraries to move beyond fixed locations and deliver flexible, community-driven services anywhere — turning outreach ideas into scalable, real-world impact.

One powerful platform.

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